

**PEASE DEVELOPMENT AUTHORITY
 BID RESPONDENT QUESTIONS AND RELATED RESPONSES- CREDIT CARD PROCESSING**

		Golf Course	Division of Ports & Harbors
1	Who is the current Merchant Acquirer and when does your contract expire?	Electronic Transition Systems / Open	Merchant Card Services / Open
2	How many merchant accounts is processed under today?	Approximately 500	Approximately 75
3	Is PDA accepting echeck, pin debit, alternative payments and/or ACH today?	No	No
4	What is the annual sales volume and number of transactions accepted for each echeck, pin debit, alternative payments and/or ACH type?	N/A	N/A
5	What is the annual volume of credit card payments accepted today by each card type?	See Appendix A of proposal. Approximate % are VISA 66%, MasterCard 20%, AMEX 10% and Discovery 4%	See Appendix A of proposal. Approximate % are VISA 79%, MasterCard 21%, AMEX 0% and Discovery 0%
6	What is the annual number of credit card transactions processed today by each card type?	See Appendix A of proposal. Approximate % are VISA 66%, MasterCard 20%, AMEX 10% and Discovery 4%	See Appendix A of proposal. Approximate % are VISA 79%, MasterCard 21%, AMEX 0% and Discovery 0%
7	Is PDA interested in accepting payment via echeck (ECA for over-the-counter, Internet Check Acceptance for online, or Checks by phone)?	No	No
8	If interested in accepting payment via echeck please provide the number of transactions and sales volume processed annually for checks by each acceptance methods Web, POS, and Phone?	No	No
9	If interested in accepting payment via echeck what percentage of the echeck transactions are business checks?	N/A	N/A
10	If interested in accepting payment via echeck is PDA interested in a check warranty/guarantee program?	N/A	N/A
11	What acceptance methods, face-to-face, phone, Web, IVR and/or recurring are used today by each location?	Face-to-Face	Face-to-Face
12	What stand-alone credit card terminals are used today, the number of each, manufacturer, make and model and if owned, rented or leased?	N/A	(3) QT POD M3000 Units (Owned)
13	What pin pads are used today, the number of each, manufacturer, make and model and if owned, rented or leased?	Ingenico ISC Touch 250 (Owned)	N/A

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14	What check readers are used today, the number of each, manufacturer, make and model and if owned, rented or leased?	NA	NA
15	What card readers are used today, the number of each, manufacturer, make and model of each and if owned, rented or leased?	Ingenico ISC Touch 250 (Owned)	N/A
16	Is PDA using a third-party payment interface with the Grill 28 Restaurant Digital Dining POS system, if so provide the company name, product name, and version, including service packs of the solution? What processing platforms is this payment interface certified to process through? Would PDA be interested in replacing this POS system with a more Technology Advanced Cloud based EMV capable POS system? It is our understanding that Menusoft Digital Dining has been delisted from our certification listing due to none PA-DSS compliance, is PDA aware of their none compliance status?	No	N/A
17	Is PDA using a third-party payment interface with the Pease Development Authority EZlinks Golf POS system, if so provide the company name, product name, and version, including service packs of the solution? What processing platforms is this payment interface certified to process through? Would PDA be interested in replacing this POS system with a more Technology Advanced Cloud based EMV capable POS system?	No	N/A
18	Is PDA accepting fuel payments at the pump for the Rye Harbor Marina, Hampton Marina and Portsmouth Fish Pier with the SiteMinder/QT POD (formerly QT technologies) solution? If yes, is there a third-party payment interfaced used with the SiteMinder solution, if so provide the company name, product name, and version, including service packs of the solution? What processing platforms is this payment interface certified to process through? Is the QT M3000 devices used in conjunction with the pump payments?	N/A	Yes
19	If fuel payments are not accepted at the fuel pump are they only accepted inside at Rye Harbor Marina, Hampton Marina and Portsmouth Fish Pier with the SiteMinder/QT POD (formerly QT technologies) solution? If yes, is there a third-party payment interfaced used with the SiteMinder solution, if so provide the company name, product name, and version, including service packs of the solution? What processing platforms is this payment interface certified to process through? Is the QT M3000 devices used in conjunction with the inside payments?	N/A	N/A
20	Is PDA accepting payments via an IVR today?	No	No

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21	If a third-party payment gateway is used for IVR payment processing, provide the company name and product name of the gateway and areas using this acceptance type along with the company name and product name of the IVR system?	N/A	N/A
22	If a payment gateway is used for over the counter, mail or telephone payment processing, provide the company name and product name of the gateway and locations using this acceptance type and how it is used in conjunction with each acceptance method?	N/A	N/A
23	Are any recurring transactions performed and automatically executed by the current vendor?	No	No
24	Is the IVR acceptance requirement of cards is for the responder to provide a fully hosted IVR solution or to provide a payment interface for the current IVR?	Payment Interface	Payment Interface
25	Who funds PDA for Discover transactions today?	Service Merchant	N/A
26	Who funds PDA for American Express transactions today?	American Express	N/A
27	Are you PCI compliant today and what is your PCI level?	Yes- pending further investigation for PCI level.	Yes- pending further investigation for PCI level.
28	Does any location utilize tokenization today, if so please provide the tokenization method and product used?	Yes. Need to secure method and product.	Yes. Need to secure method and product.
29	Does any location utilize point-to-point (P2P) or end-to-end (E2E) encryption today, if so please provide the encryption method and product used?	No	No
30	What is the time frame of your current funding for payment of your settlement items?	1-2 Days	1-2 Days
31	Is PDA funded for credit card payments via ACH?	No	No
32	What depository bank are your funds settled into?	TD Bank	TD Bank
33	What is your settlement cutoff time?	1:00 PM	1:00 PM

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34	Do you have an EMV strategy, if so what is your timeframe to implement and what solution and EMV devices (manufacturer and model name and number) are you considering?	Pending equipment purchase	Pending equipment purchase
35	Please confirm that you would like the pricing proposal to be a "Bundled" fees (i.e. Card Organization fees and Acquirer Fee's combine) vs. Card Organization fees "pass through" with the Acquire Fee's separate.	See Appendix B of proposal	See Appendix B of proposal

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